

Quick Start Guide



(fold)

Get Started

APPROXIMATE INSTALLATION TIME: 15 MINUTES

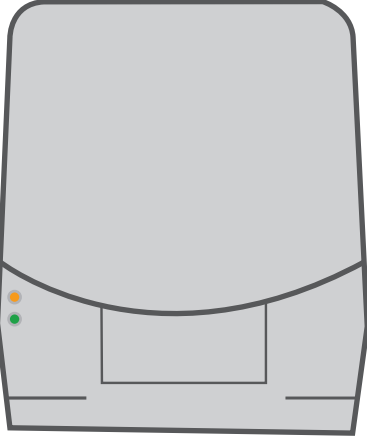



Before you begin:

1. Gather materials needed for setup:

Everything you need is included in the box. Verify that you have everything.

2. Do you have an Activation Key?

Your Activation Key appears on the CD sleeve, or you may have received it in an email. Make sure you have it ready before starting the installation.

 <p>Scanner ID-150</p>	 <p>1 Power Adapter</p>	 <p>Installation CD (Use only when directed)</p>
 <p>1 USB Cable</p>		

1 Setup

Insert the Installation CD.

The Installer should start automatically. If the installer does not start automatically, open the disc and double click on "Setup.exe".

Print out the Assure-Alert User's Guide

Click "View Documentation" and print out the Assure-Alert User's Guide as a reference. Refer to "Appendix A - Installation" for detailed Installation instructions.

Run the Installers in order

First - Install Drivers

Next - Install AssureID

-you will need your licence key. See Step 2.

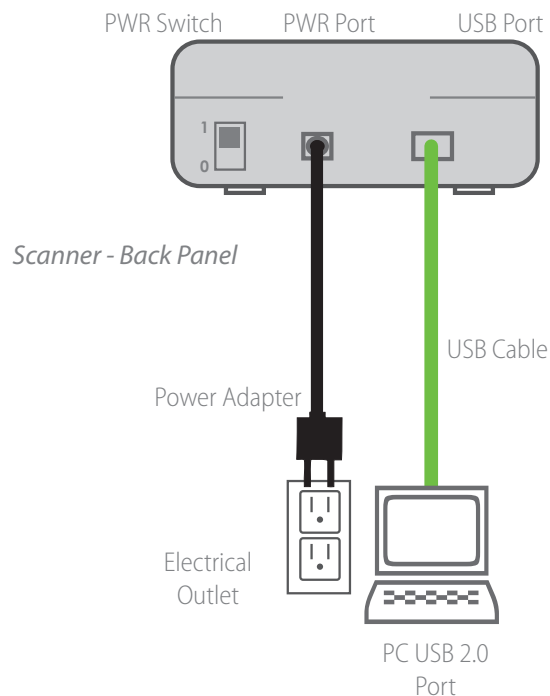
Finally - Install Assure-Alert



Connect the Power Adapter to the Scanner.

Connect the USB Cable from the Scanner to your computer's USB 2.0 port.

Toggle the Power Switch on.



2 Activation

During AssureID Installation, you will be asked for your 26-character alphanumeric **license key**. You can find your key printed on the CD sleeve or in your welcome email.

If you cannot find your **license key**, contact Support at:
support@assuretec.com

3 First Run

Run the Assure-Alert application.

Open **Assure-Alert** from the Start Menu in Windows XP, or the Windows menu in Vista or Windows 7. You will find a folder called "Assure-Alert", and inside you will find the application - also called "Assure-Alert".

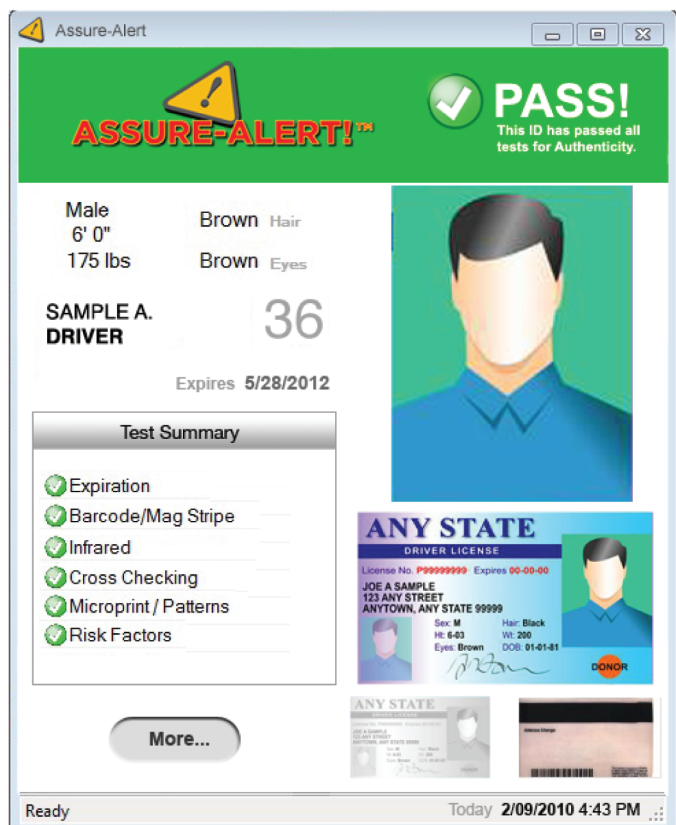
If Assure-Alert starts in a minimized state, you will see it's icon in the task tray. Simply click on the icon to bring the application to the foreground.

Insert an ID into the Scanner.

If you followed the steps on the previous page, you should have your scanner properly connected and powered "On". Insert an ID into the scanner face-up, and with the magnetic stripe (if it has one) to the right.

The scanner will automatically draw the ID in, scan it, and return it. You should see a status message of "Busy", and then - in about 10 seconds - see the results of your scan!

Everything should be set-up and ready to go! Thank you for choosing Assure-Alert, and if you have any questions, please do not hesitate to contact Support.



Having Trouble? MANY ISSUES CAN BE RESOLVED IN A FEW SIMPLE STEPS

1. Check your connections

Verify that cables and cords on all devices are connected as specified in Step 1. Make sure:

- The USB cable is plugged into a USB 2.0 port of your Computer, Work Station, or POS system.
- The Power Adapter is plugged into an active Electrical Outlet. If it is plugged into a power-strip, make sure the power-strip is turned on.

Cables usually make an audible “click” when secure. If the connections are secure and you are still experiencing difficulties, continue to the next step.

2. Verify System Requirements

While Assure-Alert will run on most Windows-based systems, some older systems or systems overloaded with background software may run more slowly. Verify that your system meets these minimum requirements:

- 1.5 GHz Intel® Celeron/Pentium® processor or equivalent (Intel® recommended)
- Memory - 512 MB minimum, 1 GB recommended
- USB 2.0

3. Power down, power up

Shut down your computer, switch the scanner off, and unplug the black Power Adapter and the USB cable from the back of the scanner. Wait 15 seconds and then plug the devices back in. Then turn on your scanner and then turn your computer back on.

Frequently Asked Questions

What is AssureID? Is it Assure-Alert?

AssureID is the background service that does all the work for **Assure-Alert**. You rarely - if ever - have to interact with AssureID, it starts automatically and runs in the background.

Will Assure-Alert Authenticate any ID?

Assure-Alert comes standard with the North American edition of the Document Library. That means that **Assure-Alert** can identify documents from the US, Canada, and Mexico along with many international travel documents such as Passport cards. However, while Assure-Alert has the most comprehensive Document Library in the world, no system is perfect. If you do find a document that **Assure-Alert** cannot identify, send us a sample (see the User's Manual for how to set up Sample collection).

How do I clean the scanner?

The scanner should be cleaned with an alcohol swab periodically. For detailed instructions on how to clean the unit, go to the Start Menu, select All Programs, then look for “i-Dentify Document Readers”. In this directory you will find a document called “i-Dentify ID-100 and ID-150 User's Guide (PDF)”.

How often is the Document Library updated?

Four times a year - every Quarter. Updates may come as a disc, a download, or automatically as a background update.

Need more Help?

Visit www.AssureTecDirect.com/support or call 1.603.641.8443 ext 35